

## QUALITY POLICY

At AST, quality forms an integral part of our core business values. Our mission is to deliver the highest quality products and services that are safe, reliable and exceed our customer's expectations. We realise that continuous improvement is essential. We invest in our people, in research, in design, and in our processes. These investments have a direct impact in improving the quality of our products. We also strive to build strong and trusted relationships with our clients and suppliers to ensure long-term success.

Our processes include selecting the highest quality materials. Each piece that we produce undergoes stringent inspection prior to delivery.

AST is committed to manufacturing, supplying, and maintaining conventional, addressable fire detection, as well as fixed and mobile fire suppression systems with accredited approvals.

Quality is important and we are committed to continuous improvement throughout the company to support our aim of total customer satisfaction.

We have established a comprehensive quality assurance system that allows our company to meet all the requirements of ISO 9001:2015 standard as well as ISO/IEC 17020.

Our quality assurance system focuses on the following principals:

- Quality is everyone's responsibility
- Customer satisfaction
- Timely delivery to our customers
- Measurable quality objectives
- Improving manufacturing processes
- Enhancing the competency and skills of our employees through training and development
- Promote resource and energy conservation and minimize releases to air, water and land to toxic substances, reduce pollution, emissions and waste.
- Comply with the requirements of environmental legislation and approved codes of practise.

To achieve sustainable growth and profitability for all interested parties, AST management will continuously monitor, evaluate, and improve the company's performance by adhering to an effective quality management system that is in line with the context and strategic direction of AST.

This Quality Policy is posted and maintained as documented information, communicated throughout the organisation and available to interested parties for continual improvement of the company's Quality Management System.



F. Möller (CEO)

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