

	ALIEN SYSTEMS TECHNOLOGIES Quality Policy and objectives	Revision number 5	Revision date 2022/02/22
	AST-QUA-MAN-200	Prepared By QA Manager	Approved By CEO
All printed documents are NOT controlled.			Printed 2022/02/28
Refer to the ZIZO system for the current controlled version.			Page 1 of 1

QUALITY POLICY AND OBJECTIVES

POLICY STATEMENT

Our mission at ALIEN SYSTEMS & TECHNOLOGIES is to be recognised as the global leader in the design, development, manufacturing, installation, servicing and maintenance of Fire Detection and Extinguishing Systems.

In order to maximize profits and market share, the company is committed to the attainment of customer satisfaction through effective product design, development, manufacturing and servicing, we shall endeavour to prevent non-conforming product throughout all stages of our work scope process.

The company commits itself to comply with all relevant national and international standards and the continual improvement of its Quality Management System.

QUALITY OBJECTIVES

The Quality objectives of the company are:

- a) To maintain a Quality Management System and Inspection Body that is certified by independent, accredited third party organisations.
- b) To elevate customer and interested parties satisfaction continuously by a **measurable** method of product, service and company perception improvement.
- c) To provide our customers with products and services which conform to specifications or agreed upon requirements without exception.
- d) To minimise financial loss by keeping the cost of non-conformances to an acceptable measurable level.

The Management Review meeting shall serve as a forum to redefine the quality objectives and to set objective targets and goals if required.

As Chief Executive Officer, I endorse this quality policy through inclusion of my signature below



G. Wilkinson
CEO

DATE: 01 March 2022